

TAKING CARE OF MACHINE INCOME



How Does a Fruit Machine Work?

All machines have a 'Jackpot'; an amount that can be paid to a winning player.

- **'Floating-up'**

A 'float' in £1.00 coins has to be initially given to the machine.

This float goes into the 'hopper' it's the machines 'bank'.

The hopper is set by the installation engineer to recognise how much it Holds.

If the number of £1 coins is less than the required amount, the hopper may then top itself up by taking the first coins played into the machine through the mechanism [mech].

When the hopper level achieves its maximum level, all extra coins then fall into the till/ cashboxes at the base of the machine – this money forms the takings, the machine revenue.

When a player wins, the coins will be paid out from the hopper [the bank in the machine]. The hopper will then top itself up with the next coins that are played through the mechanism..and so on....

- **Keys**

Please ensure that any keys you hold are secure at all times.

Certain keys give direct access to the cashbox of the machine and the money in the cash box has not yet been counted.

It is strongly advised that you do not allow the keys to be used by staff to "get change". A separate change float is much more secure.

If you are a members club/committee, consider having two people nominated to be responsible for keys – a key each, or both must be present when machine is emptied/opened.

- **There should never be a need to leave the keys 'behind the bar'.**

Rehorn Automatics secure key service, keeps the keys for many machines.

- **Faulty machine payout**

Occasionally, a machine may fault. A fault in the payout mechanism is easily verified by IOU error messages displayed on the machine LED & can be rectified by a call to your service engineer.

- **Meter Readings**

All machine income and pay outs are tracked by meter readings which are accessible from the engineers menu. Actual revenue is compared to expected revenue to ensure the machine is operating correctly and any variances are investigated.

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