

**SE
CUSTOMER SELF-EXCLUSION AGREEMENT**

To: Amusement Centre
(address)_____

Customer Name: Mr/Mrs/Miss/Ms (delete as appropriate)

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Customer Address:

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Email:.....

Contact Telephone Number:.....

I request that I am prohibited from entering the above amusement centre for a period of six months, that is up to and including(insert date) and that I am not allowed to modify, revoke, withdraw or rescind my self-exclusion prior to the expiry of this agreement.

At the end of this period of six months I can review this request and either renew it for a further six months or decide that further self exclusion is unnecessary.

I release Reohorn Amusements, its Manager(s) and employees from any liability or claims in the event that I fail to comply with this voluntary exclusion.

Do you have any specific requests regarding the areas/locale from which you wish to self-exclude ?

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Please read the Terms & conditions on reverse BEFORE signing this agreement.

Customer

signature:.....Date:.....

Post or Take completed forms, 2 recent colour photographs & photo id to any Reohorn Amusement Centre or to Head Office 5, East Estate, Withybush Park, Haverfordwest. SA62 4BW

OR

Take completed forms, 2 recent colour photographs and photo id to a designated responsible person such as a Doctor, solicitor or counsellor.

Office Use Only

Forms & photographs checked and signed as being correct

Premises/Person keeps their copy of forms SE and Photo's

Excluded person will be sent confirmation by post of their request and a copy of their original form.

Person wishing to self exclude

Do you want to self exclude without entering a gambling premises?

Please complete this form online at www.winning-combination.co.uk and send it to Reohorn Amusements using the SUBMIT button. Photographs must be sent to the above address in relation to an online self exclusion request within 3 days of submitting request.

Please note the following binding conditions of this agreement:

Reohorn Amusements are obliged to : Show that we have taken all reasonable steps to refuse service and prevent a self excluded person from further gambling

- Show that we have closed the accounts of a person who has self excluded
- Create and maintain a register of those who have opted to self exclude which will need to include, at a minimum:
 - a photograph
 - a signature
 - name, address and other details
 - Membership or account details
 - a register of all credit and debit card numbers
- Train our staff on the regulations on Self Exclusion together with recommended 'best practices'
- Remove from our premises, in an appropriate manner, anyone attempting to gamble following their Self Exclusion

Reohorn Amusements MAY also:

- Extend the Self Exclusion to other gaming premises we own
- Encourage our customers to extend their Self Exclusion to other Licensees premises

- Take into account any specific requests the customer may make regarding the areas in which they wish to self-exclude
- Report all incidents to both the police and the Gambling Commission
- Provide Self Exclusion for at least 6 months with options to extend the period to at least 5 years
- Ensure the Self-Exclusion agreement stays in place unless the customer has taken positive action in order to gamble again
- Enforce a one day cooling off period before letting the customer gamble again